

Planner

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On MWB

Please ensure that your planner is open on today's date.

Wednesday, 23 March 2022

Careers in the Aviation industry

Aviation = the flying or operating of aircraft.



1. List as many different careers as you can think of in the aviation industry
2. Have you thought about a career yet? If you have, jot down what you want to do when you leave school



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BRITISH AIRWAYS

Working with us

Career areas

Emerging talent

Discover where you fit in

You'll find a range of different routes into British Airways, whether you're experienced or just starting out. Explore the options and see how you can help to create experiences customers love.

Cabin Crew

Pilots

On the ground

Emerging Talent

If you're a natural with people, it's time to take your talents to the skies. Heathrow, Gatwick or London City Airport are where you could join our Cabin Crew team.

Apply Now

Latest Cabin Crew Jobs

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P&O Opportunity - Cabin Crew - Heathrow

Heathrow

P&O Opportunity - BA CityFlyer - Cabin Crew

London

LGW Shorthaul - Cabin Crew

Gatwick

Today we will be exploring the different careers in the aviation industry and we will be focussing on British Airways

There are a range of clips about the different career routes in the aviation sector

Take off Tuesdays

[\(108\) Take-off Tuesday's - 1 - YouTube](#)

[\(108\) Take-off Tuesday's - 2 - YouTube](#)

[\(108\) Take-Off Tuesday's - 3 - YouTube](#)

[\(108\) Take Off Tuesday: Ep 4 - YouTube](#)



What types of jobs are there?

On your white boards jot down as many different jobs as you can whilst watching this clip

[\(108\) Careers in Travel and Tourism Management. - YouTube](#)

Now that you have watched the clip and jotted down as many jobs, discuss one that interests you with your partner

Career video: airline pilot - icould

More information about Aircraft pilots and flight engineers

Data powered by LMI For All

£88,920

average salary

The UK average salary is £28,758

40

average weekly hours

There are 37.5 hours in the average working week

9% female

91% male

The UK workforce is 47% female and 53% male

Future Employment



Description



Qualifications



Tasks



Employment by region



Top 10 industries for this job



Employment status



Skill importance



Related career stories

Career video: air accidents investigator - icould

£46,280

average salary

The UK average salary is £28,758

41

average weekly hours

There are 37.5 hours in the average working week

7% female
93% male

The UK workforce is 47% female and 53% male

Future Employment	✓
Description	✓
Qualifications	✓
Tasks	✓
Employment by region	✓
Top 10 industries for this job	✓
Employment status	✓
Skill importance	✓



Your tutor will show you this clip and then can talk you through the qualifications, and NEXT STEPS

Career video: senior quality manager (aviation) - icould



Future Employment	✓
Description	✓
Qualifications	✓
Tasks	✓
Employment by region	✓
Top 10 industries for this job	✓
Employment status	✓
Skill importance	✓



Your tutor will show you this clip and then can talk you through the qualifications, and NEXT STEPS


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<https://careers.ba.com/>

Qualifications

Level 2 – Aviation Customer Service Operative

Location

London Heathrow

Duration

18 months

Closing Date

Applications Closed

About the programme

Working in shifts in Customer Service at Heathrow, you'll take on duties across the team – from Check in and Connections to Arrivals and Premium areas. Your helpful, welcoming personality will equip you to meet, greet, deal with queries and be a true ambassador for our brand. The work will give you a great insight into the whole customer journey. We can promise that most days will be anything but 'every day', especially with so many different customers to meet and colleagues to support.

With thousands of customers coming through Heathrow each day, life will be fast-paced and tough at times. But with your natural adaptability, and passion for customer service, you'll rise to the challenge and build the foundations of a British Airways career.

To get you off to the best possible start, we'll make sure you're up to speed with full training. Then you'll be in the highly-experienced hands of our welcoming, friendly team. If that wasn't enough, we'll also support you as you work towards an Intermediate Apprenticeship (Level 2) as Aviation Customer Service Operative.

The role

- Respectfully and sensitively deal with customers to identify needs and issues.
- Use in-depth knowledge of British Airways products, services, policies and systems to provide solutions.

- Be an ambassador for the British Airways brand.
- Build relationships with customers, as well as colleagues within your team and the business.

What we look for

- English and Maths GCSE 9-4 (A*-C) or equivalent is desirable but not essential.
- IT competency.
- Passion for customer service.
- Great communication skills.
- Ability to organise and prioritise.
- Effective teamworking.

Important application information

You must be prepared to undergo a Criminal Record Check and provide satisfactory references for the last five years to get an airside pass.

You'll wear the British Airways uniform with no visible tattoos or body piercing.

You should be fluent in both spoken and written English, and hold a valid passport (with minimum of 12 months before expiry date) with the unrestricted right to live and work in the UK.



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BA CityFlyer Pilots

Direct Entry Captains and First Officers: bring your impressive training record, commitment and energy to BA CityFlyer. Help us connect Britain with the world, and the world to Britain.

[Learn more](#)



Experienced Pilots

Through Direct Entry, we recruit experienced pilots who are motivated by performing to the highest standards. We're looking for ambitious pilots who want to share their insight and ideas to drive innovation, impress customers and outperform the competition.

[Learn more](#)



Future Pilots

The British Airways Cadet Programme is the launchpad for a career in the skies. We're the people to train with if you want to fly customers around the world, while offering a uniquely British experience.

[Learn more](#)



Military Scheme

Within two years of your exit point? Our Direct Entry Pilot Scheme (Managed Path/UK Service Pilot) is an exciting career pathway for experienced, high calibre Qualified Service Pilots from the Army Air Corps, Royal Air Force, Royal Marines and Royal Navy.

[Learn more](#)



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Customer

Business

Operations

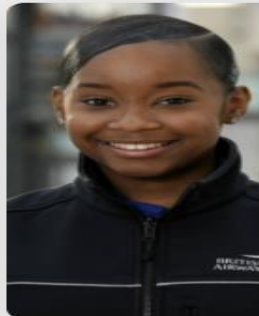
We wouldn't be going anywhere if it wasn't for the sharp heads in our Engineering and Operations team. It's a big feat sending off hundreds of flights per day, to the furthest corners of the globe. So, we need eager hands and technical competence on the ground to make sure everything runs smoothly.



Aircraft Maintenance

It feels epic being an engineer on an A320. Help us take care of our aircraft fleet.

[Learn more](#)



Heathrow Operations

Discover how we operate our magic at the UK's busiest airport: Heathrow.

[Learn more](#)



Aircraft Workshop

Work alongside, and learn from, some of the best engineers in the business.

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the driving seat. Our Apprenticeships open your eyes to the intricate setup of a truly global business. There's the chance to pick up skills that put you a cut above the rest, as you stick close to the teams who help steer British Airways.



Business Professional Apprenticeship

You'll learn how a major airline operates and develop the skills needed for you to create an impact from day one.

[Learn more](#)



Project Management

There are those with ideas, and those with the know-how to execute them. We can show you how to be both.

[Learn more](#)



Data Science

Data will only increase in importance to us, your future here will look very bright indeed.

[Learn more](#)



Digital

Be part of the team that drives digital transformation for our customers.

[Learn more](#)



Aspiring Leaders

Gain real-life insight and people management skills thanks to the amazing opportunities on offer in this team.

[Learn more](#)